

### **Robotic Process Automation**

Automate your Business Processes - Save Time and Money

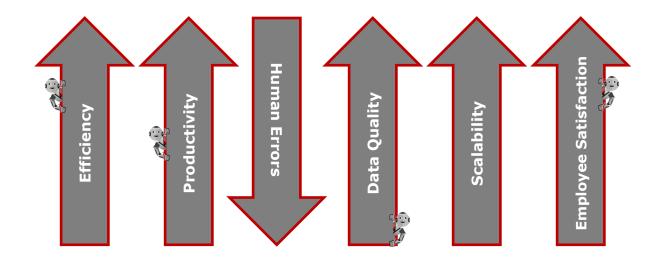
### Definition

Robotic Process Automation (RPA) is the application of software robots that automate human interaction in performing repeatable and rule-based tasks in business processes.

### Main Functions

- Automation of repetitive tasks
- Integration of different systems and applications
- Monitoring and management of automated processes
- Use of machine learning and AI algorithms

## **Benefits**





## **Target Group**

Companies and organizations interested in automating processes and want to reduce manual and repetitive tasks.

## Examples of RPA Business Processes



#### **PURCHASE**

Order tracking
Procurement of items
Creation of order reports
Inventory data monitoring
Verification of supplier invoices

#### **MARKETING**

Processing of lead data Creation of email campaigns Verification of marketing data Creation of marketing reports Processing of marketing feedback

### **FINANCES**

Accounting
Payment release
Invoice processing
Verification of transaction data
Preparation of financial reports

#### **HUMAN RESOURCE**

Applicant Evaluation
Preparation of payroll
Collection of employee data
Approval of vacation requests
Processing employee feedback

#### **CUSTOMER SERVICE**

Ticket processing
Escalation of requests
Creation of service reports
Review of customer requests
Processing of satisfaction surveys

# AmdoSoft/b4 RPA



On premise



Managed Services enabled



Unattended / Attended / Admin Bot Location-independent / cross-platform



1 Software → 3 Solutions RPA+Synthetic Monitoring+IT Automation

## References











