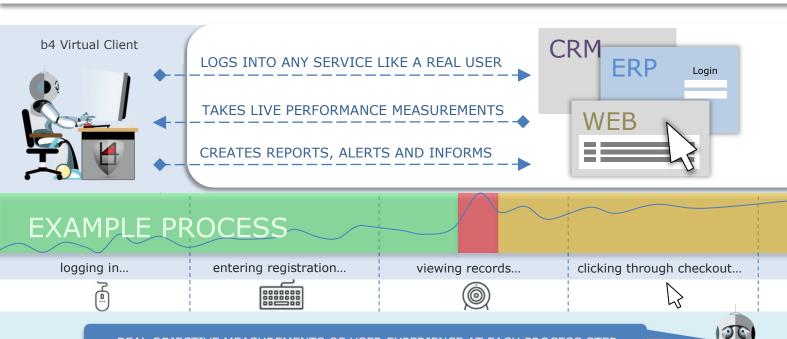


b4 END TO END MONITORING CONCEPT OVERVIEW

FOR IN-HOUSE OR WEB BASED APPLICATIONS



REAL OBJECTIVE MEASUREMENTS OF USER EXPERIENCE AT EACH PROCESS STEP

- checks live performance and availability
- checks connectivity and captures error messages
- continuously simulates user processes
- quick deployment and configuration
- intelligent notification via email and text message
- highly secure setup
- performance trends over a day/week/month/year
- works with virtually every system
- takes screenshots and logs performance data
- check from multiple locations

Be aware of front end issues before the user reports it



Proactively manage issues and protect critical business processes