

# b4 END TO END MONITORING SERVICE OVERVIEW

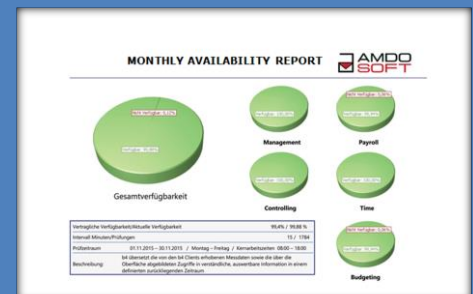
## WEB DASHBOARD



- ✓ POWERFUL AND HIGHLY CUSTOMIZABLE
- ✓ ANALYSE PERFORMANCE TRENDS LIVE
- ✓ VISUALIZE DATA IN MANY DIFFERENT WAYS
- ✓ PERFORMANCE DATA IN DAY/WEEK/MONTH VIEW
- ✓ WATCH THE b4 VIRTUAL CLIENT ACTIVITY LIVE

## REPORTS

- ✓ DIVERSE AND HIGHLY CUSTOMIZABLE
- ✓ MANY DIFFERENT TYPES OF REPORTS
- ✓ SEND REPORTS AUTOMATICALLY VIA EMAIL
- ✓ SERVICE UPTIME REPORTS
- ✓ PERFORMANCE REPORTS
- ✓ INCIDENT REPORTS



### 5 Things I will do if you employ me

1. Work 24/7 and check the user-process performance and availability
2. Update the Web Dashboard with the results and what I am doing
3. Send you important reports on a regular basis
4. Alert you via email or send you a text message if it's urgent
5. Take a screenshot in case I see an error or message pop up during my work

PS: If you employ a few of us, we can check the same process from different locations

Yours truly, the b4 Virtual Client

